

# DEVELOPING TEAMWORK IN UNCERTAIN TIMES

## International Mining Company

Team Development

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### THE CHALLENGE

A multinational mining company was experiencing several challenges that come with times of change. It was clear from a recent Employee Engagement Survey, where people expressed uncertainty about the future of their roles and the company, that they needed team development for a more cohesive, collaborative and communicative culture.

### OUR APPROACH

We used our experiential learning approach to uncover the real barriers that a specific team was facing. Once the roadblocks were discovered, we worked with the team to build the skills and behaviour they needed to perform at peak efficiency.

### THE RESULTS

The team quickly adopted the new skills and behaviours they'd learned and saw immediate benefits. The investment in, and support of, their team also showed them that the organization was taking immediate action about their concerns.

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